



Central and Eastern Europe: 11 Nights / 12 Days

Milan to Munich

8 Countries: Italy, Austria, Slovenia, Slovakia, Croatia, Hungary, Czech Republic, Germany

10 Cities: Milan, Innsbruck, Vienna, Bratislava, Ljubljana, Bled, Zagreb, Budapest, Prague, Munich

Day	City	Distance	Service
Day 01	Milan		Arrival at Milan Airport
			Airport Assistance Excluded
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Check In and Overnight at hotel
Day 02	Milan – Innsbruck	396 km	After Breakfast Check out from hotel
			02 Hours Guide service for the city tour of Milan with the Visit Duomo Cathedral (Subject to Operations)
			Later Proceed to Innsbruck
			Orientation city tour of Innsbruck (No Entrance , No Guide)
			Photo Stop at Maria Theresa Golden Roof
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Check In and Overnight at hotel
Day 03	Innsbruck – Vienna	476 km	After Breakfast Check out from hotel
			Entrance at Swarovski Crystal world (No Entrance)
			Later Proceed to Vienna
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Check In and Overnight at hotel
Day 04	Vienna		After Breakfast Check out from hotel
			Proceed to Bratislava
			02 hours Guided city tour of Bratislava (No Entrance)
			Transfer back to Vienna
			Free time at Stephansplatz Square
			Dinner at Indian Restaurant (2+1 Main Course)
			Overnight at hotel
Day 05	Vienna – Ljubljana	384 km	After Breakfast Check out from hotel
			04 hours Guide Service for Vienna city tour (No Entrance)
			Proceed to Ljubljana
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Check In and Overnight at hotel
Day 06	Ljubljana – Zagreb	143 km	After Breakfast Check out from hotel
			03 hours Guide Service for Ljubljana city tour (No Entrance)
			Transfer to Bled and Entrance to Bled Castle (No Guide)
			Proceed to Bled Island and Take Pletna boat ride to Bled Island
			Later Proceed to Zagreb
			Dinner at Indian Restaurant (2+1 Main Course)



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			Transfer to hotel & Check In and Overnight at hotel
Day 07	Zagreb		After Breakfast Check out from hotel
			Proceed to Plitvicka Jezera Entrance to Plitvice National Park (Subject to availability), With 04 hours Guide Service.
			Transfer back to Zagreb
			02 hours Guide Service for Zagreb city tour (No Entrance)
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Check In and Overnight at hotel
Day 08	Zagreb – Budapest	345 Km	After Breakfast Check out from hotel
			Proceed to Budapest
			03 hours Guide Service for Budapest city tour (No Entrance)
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Check In and Overnight at hotel
Day 09	Budapest - Prague	525km	After Breakfast Check out from hotel
			Checkout from hotel
			Proceed to Prague and Enjoy Vltava River Cruise
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Check In and Overnight at hotel
Day 10	Prague		Breakfast at hotel
			03 hours Guide Service for Prague city tour (No Entrance)
			Proceed to Karlovy vary
			02 hours Guide Service for Karlovy vary city tour (No Entrance)
			Transfer back to Prague
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Overnight at hotel
Day 11	Prague - Munich	382 km	After Breakfast Check out from hotel
			Proceed to Munich
			Arrive Munich
			02 Hours Guide service for the city tour of Munich
			Dinner at Indian Restaurant (2+1 Main Course)
			Transfer to hotel & Overnight at hotel
Day 12	Departure from Munich		After Breakfast Check out from hotel
			Checkout from hotel and transfer from hotel to Munich Airport
Tour End..!!!			

PACKAGE COST:

Rs 1,62,550 per person on twin or triple sharing basis for entire tour.

Rs 91,000 per child (2 – 12 Yrs.) sharing parents bed for entire tour.

Rs 1,30,000 per child (2 – 12 Yrs.) with extra bed for entire tour.

Rs 2,15,500 per person on single occupancy basis for entire tour.

Infant : Airfare & visa charges to be paid. Please check the costing at the time of booking.

GST 5 % applicable EXTRA on above mentioned cost

Cost Inclusions:

- Return Airfare on Economy Class inclusive of present taxes (Ex Mumbai or Hyderabad or Cochin)
- Schengen Tourist Visa cost with assistance
- Services of Creative's - Tour Escort throughout the tour
- Stay at above mentioned hotels or similar for 11 Nights / 12 Days
- 11 Breakfasts each (at respective hotels)
- 11 Indian Dinners each (at local Indian restaurants)
- Entrance tickets as mentioned in the itinerary
- English speaking guide services during city tour of Vienna, Ljubljana, Plitvice National Park, Zagreb, Budapest, Prague & in Munich only.
- Transportation & sightseeing by private a/c coach as per the itinerary including driver allowance & local transportation taxes.

Cost Exclusions:

- GST 5 % on total package price
- Lunches during the tours
- Travel Insurance (Must to obtain the Schengen Tourist Visa, pls check the cost with us)
- Tips to Driver (Euro 2 per person / per day)
- Tips to Guide (Euro 2 per person / per day)
- Any other entrance tickets other than mentioned in cost inclusions section
- Expenses of personal nature (Porterage, laundry, telephone charges, shopping, wines, alcoholic beverages, mineral water, items of personal nature)
- Services other than part of cost inclusions section

Payment and cancellation Policy:

Duration	Amount to be paid	Cancellation Policy will be charged
Confirmation Date to 75 days prior to departure	Rs. 25,000	Rs. 25,000 + Management fees
74 Days to 60 Days prior to departure	Rs. 63,000	30% of package amt. + Management fees
59 Days to 45 Days prior to departure	Remaining amount	50% of package amt. + Management fees
44 Days to 20 Days prior to departure		75% of package amt. + Management fees
19 Days to Day of departure		100% of package amt. + Management fees

DOCUMENTATION FOR BOOKING TOURS:

- Physically signed booking form by the traveller.
- Physically signed terms and conditions form / NOC by the traveller.
- Signed photocopy of the first 2 pages and last 2 pages of your passport.
- Cheque has to be in the name of **"Creative Tours and Travels (I) Pvt. Ltd."**
- Pan Card
- Aadhaar Card
- Copy of PAN Card / Form 60 is mandatorily required with self-attested declaration, if payment of Rs.50,000/- or more is made in cash per booking / booking ID irrespective of the value of tour cost.
- All visa documents as per the check-list



Schengen Tourist Visa Requirements

To obtain the visa below mentioned documents to be submitted. Hence pls read **carefully** before you enroll for this tour.

Passport: Original Passport with validity of minimum six months and minimum two blank pages for visa stamps.

- a) Passports issued beyond 10 years will not be accepted by the Embassy
- b) Attach all your old passports (if any)

Schengen Visa Application Form : One visa application form back to back duly filled and signed on column 37 and 38 Please note: Applicant mobile number should be mentioned in visa form as Embassy / Consulate can contact the applicant at any point of time during visa processing.

Photo Specification: Three recent photos with matt finish, 80% face cover, white background and dark color dress up (Size: 35mm x 45mm). Please note: Photograph should not be more than 3 months old, teeth should not be visible, scanned/stapled and should not be used in any of the previous visas.

Covering-Letter: from applicant mentioning name, designation, passport number, purpose and duration of visit in brief. The letter should be duly signed by authorized signatory with company stamp Please Note: Covering Letter on company Letterhead if applicant is Self Employed or on plain paper if employed.

Financials:

- a) Personal I.T.R for last 3 yrs.
- b) Updated Personal Bank Statement for last six months with sufficient balance (with bank sign & stamp on each pages).

Proof of Occupation:

Self Employed

- a) Copy of Company Registration Certificate / Certificate of Incorporation.
- b) Company I.T.R for last 3 years & updated Bank statement for last 6 months (with bank sign & stamp on each pages).

Employed

- a) Leave sanction letter or NOC from employer + b) Salary slips for the last three months.

Student

a) Student must submit a school bonafied certificate / identity card + b) Parent Sponsor letter with their Passport copy and financial documents.

Retired

Pension Bank Passbook/statement updated for last 6 months. + Personal I.T.R for last 3 yrs.

Hotel Booking: Copy of Confirmed prepaid hotel reservation for the entire period of stay as per the tour itinerary. Please Note: Applicant's name should be mentioned. (** Creative will provide)

Airline Reservation: Ticket Itinerary and if applicable proof of intra-Schengen flight, train itinerary or car rental. (** Creative will provide)

Detailed tour itinerary (** Creative will provide)

Medical Insurance: Medical travel Insurance (by approved Indian Insurance Company) for the entire duration in Schengen area with minimum coverage of 30,000 Euros. (** Creative will arrange at extra cost. Pls check with our team)

Visa Terms:

Visa fees are subjected to change without prior notice.

Visa application once applied are chargeable and non-refundable, irrespective of issuance/rejection by the Embassy or Consulate. Please note that the visa fee is not refundable, even when the visa is rejected.

The decision to Grant/Refuse a visa is the sole prerogative of the Embassy or Consulate, Creative Tours and Travels (I) Pvt. Ltd. does not influence the same in any way.

Submission of all the documents does not imply "right" to be granted a visa.

Terms & Conditions :

- Non Refundable Deposit @ Rs 25,000 Per Person to be paid to enroll for this tour. This payment will be adjusted against total amount payable to us. Once you enroll for this tour & in future decide to cancel the tour due to any reason, the deposit amount will be forfeited.
- All visa documents should be submitted with the Non Refundable Deposit.
- Advance payment (50 % of total package price) to be paid once you receive the confirmation from us. Balance 50 % payment to be paid as per attached chart
- All confirmed bookings are subject to cancellation terms
- Cancellation or Amendment charges are Rs. 5,000 per person as management fees will be charged
- We need sufficient people to operate this group tour.
 - If not, then we will return the non-refundable deposit if tickets are not issued
- Cost will increase without prior notice if there are increases in hotel rates, Airfare, Airport taxes, Visa fees, Govt Taxes, Fuel Surcharges etc
- Any Increase in the rate of foreign exchange leading to an increase in all land arrangements which may come in to effect prior to departure, which guest have to accept and co-operate accordingly.
- Any extra expense such as route change, Airline change, Date change, Accommodation facilities, etc incurred due to the unforeseen, unavoidable forced majeure circumstances during the tour, which guest have to accept and co-operate accordingly.
- We reserve the right to alter, amend, change or modify the tour package and itineraries before or during the tour. We will make reasonable efforts to notify you promptly of such changes / events sufficiently in advance during booking or prior to departure of the tour. If such changes / events occur during the tour, our tour manager or local representative will inform you of the changes on the spot. Therefore, no accusation regarding any itinerary / service change.
- We will make reasonable efforts to keep the overall package of services unchanged. However, we shall not be liable / responsible to refund any amount or pay any compensation / damages on account of any change in itinerary.
- Such changes may be necessitated due to factors beyond our control such as Force Majeure events, strikes, fairs, festivals, sport events, weather conditions, traffic problems, overbooking of hotels / flights, cancellation / re-routing of flights or railway, closure of / restricted entry at a place of sightseeing etc. Generally, we try to avoid dates when big Fairs, Exhibitions, Olympics and other events etc. are held in certain cities as hotels are fully booked several years ahead. If you have to travel on such dates, you may have to stay in alternate hotels or hotels in other cities.
- Due to airline's requirements the points of entry and exit in a country may change.
- Change in itinerary may also be required or necessitated on account of actions, inactions, defaults or condition of tour participants in the group.
- Please note that promotional offers may have different terms and conditions which will be in addition or different to these terms and conditions and the requirements of the booking deposits, payments, deadlines and mode of payment may be defined in such promotions which will be over and above these terms and conditions and will take precedence over these terms and conditions.
- Any extra cost incurred on behalf of an individual due to illness, accident, hospitalization or any personal emergency.
- We, however, reserve the right to change the meal arrangement, where circumstances compel us to do so. At some places a meal allowance may be paid to you at our discretion to enable you to have a meal of your own choice
- You will have to take the risk and responsibility of all your baggage,
- belongings, currency, valuables, documents and personal effects (collectively 'baggage') at all times during the tour, whether during travel on the airline or during your stay in hotel or during your travel in coaches, while on excursions or otherwise.
- If you forget to carry or if you lose essential travel documents such as passport, visa, tickets etc., you may be compelled to curtail the tour and you may have to incur extra expenses, for which you alone shall be liable / responsible.



- If your baggage is lost or misplaced at any time during the course of your tour, it is your liability / responsibility to take all appropriate actions to file complaints with the concerned authorities, including police, airline office etc. Please understand that as the Tour Manager is responsible for the whole group of tour participants, he may not be in a position to escort you to lodge a complaint with the authorities, as it could compromise the convenience and time of the group.
- Furthermore, tour managers / assistants / escorts are assisting the tourists throughout the tour and are not responsible for tourists' baggage or any kind of personal belongings. On the entire tour the tourists have to be responsible and carry the baggage on their own. Instructions as well as information of the tour are to be followed in the group tours and the tour manager / Company is not liable / responsible for any instructions overruled by the tourists and / or its consequences.
- Please go through the terms and conditions carefully to understand your rights, responsibilities, risks and the extent of our liabilities. As earlier stated, being tour organizers, we will not be liable / responsible to you for any loss, injury or damage in respect of life, limb or property, sickness, delay, discomfort, anxiety, service denial, service deficiency, additional expenses etc incurred by you or for any direct, indirect, consequential loss and / or damage of any kind suffered by you howsoever caused arising out of any act, omission, default of any contractor / supplier or of any servant or agent employed by the contractor / supplier or of any third person who may be engaged or concerned in the provision of accommodation, meals, transportation, entertainment, refreshment or any other service etc. comprising the tour package.
- In view of this, please note that we shall have no liability in the following circumstances (amongst others):
 - Failure on the part of airline to accommodate passengers (despite having confirmed tickets) or cancellation, change of route, delay of flights etc.
 - Overbooking of seats / rooms by the airline / hotel.
 - Loss of / delay of baggage by airline / coach / cruise / train / hotel.
 - Any death, personal injury, sickness, accident, loss, delay, discomfort, increased expenses, consequential loss and / or damage or any kind of theft howsoever caused;
 - Rudeness or unprofessional behavior of co-passenger/ staff of airline / hotel etc., quality / quantity of meals, facilities given etc.
 - Any kind of service denial or deficiency by any contractor / supplier.
- Communications transmitted to your mailing address / email address on record shall be deemed to have been communicated to you even if returned undeliverable for any reason. All communication from you to the Company has to be in writing, not orally.